



Warranty

Key Source International products are designed and manufactured to the highest standards to deliver superior, quality performance. Key Source International (“KSI”) warrants to the Customer that this product, with normal use, from the date of purchase from an authorized reseller, will be free from defects in workmanship and materials as follows:

KSI-1700 SERIES KEYBOARDS, KSI-1800 SERIES KEYBOARDS, KSI-2000 SERIES KEYBOARDS		
Keyboard Warranty		Three (3) Years
Keyboard Component Warranty	RFID Card Reader	Three (3) Years
Keyboard Component Warranty	Biometric Fingerprint Reader	One (1) Year
Keyboard Component Warranty	Bluetooth Low Energy Dongle	One (1) Year

KSI-1900 SERIES STANDALONE AUTHENTICATION PODS		
Standalone Authentication Pod Warranty		Three (3) Years
Authentication Pod Component Warranty	RFID Card Reader	Three (3) Years
Authentication Pod Component Warranty	Biometric Fingerprint Reader	One (1) Year
Authentication Pod Component Warranty	Bluetooth Low Energy Dongle	One (1) Year

LIMITATION OF LIABILITY

KSI’s sole obligation under this warranty shall be to repair or replace the product or component thereof with a comparable product or component thereof.

To the full extent allowable by law, KSI excludes itself and its suppliers from any liability for incidental, consequential, or indirect damages of any kind, or for loss of revenue or profits, loss of business, loss of information or data, or other financial loss arising out of or in connection with the installation, maintenance, use, performance or failure of this product or the inability to use this product. This warranty is in lieu of all warranties, express or implied. KSI specifically disclaims all implied warranties of merchantability and fitness for use.

This warranty covers failure due to defects in material and/or workmanship only, provided the keyboard is used in a normal, standard, and proper manner. This warranty does not cover replacement due to normal wear and tear or cosmetic damage, failure due to damage in shipment, or failure through accident, misuse, abuse, neglect, mishandling, vandalism or act of nature.

This warranty is voided by:

1. Unauthorized alteration, modification, or disassembly of the product or any of its components,
2. Use of product in a manner other than intended,
3. Submersion into, or saturation with, liquid,
4. Use of disinfectants other than those brands approved by KSI,
5. Use of disinfectants in a manner other than that recommended by KSI, and/or
6. Failure to maintain the cleanliness of the product, including but not limited to failure to keep the product free from soda spillage, foreign objects, and sticky or creamy substances.

This warranty is valid only by acknowledgment of an authorized signature below, received by KSI within 90 days of the date of purchase at 14494 Wicks Boulevard, San Leandro, CA 94577

WARRANTY PRODUCT RETURN PROCEDURE

Contact Key Source International at <http://ksikeyboards.com/support/repair/> or via email at info@ksikeyboards.com to submit a Return Merchandise Authorization (RMA) request. All products submitted to Key Source International for testing, repair or replacement must be shipped prepaid. Return freight to customer will be prepaid by KSI.

ACKNOWLEDGMENT

Name _____ Title _____

Company _____ Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

Product Serial # / Serial # Series _____ Model # _____

Date of Purchase _____ Authorized Signature _____