

USE CASE | HEALTHCARE

KSI Downtime Keyboard Aids Business Continuity During System Outages and Maintenance



Clinicians depend on accessibility to ePHI, yet network downtime often occurs without notice. These events can significantly threaten both the efficiency of clinical operations and safety of patient care. Now, all hospitals must include EHR downtime solutions as part of their disaster recovery strategies. Downtime workstations provide access to the network during planned and unplanned downtime episodes.

CHALLENGE: Maintain efficiency during a downtime event

High winds have impacted electrical lines and knocked out power to a busy acute care hospital. A back-up system is in place however nurses are expending considerable time searching for operating workstations that can provide them with access to the network. Patient care begins to suffer as a result of the confusion.

SOLUTION: Tool for identifying downtime workstations

KSI's distinctive red keyboards are clearly identifiable as the primary vessel within downtime workstations to access ePHI during outages. Nurses are immediately able to locate a working desktop and continue providing patient care. Use of KSI downtime keyboards saves time that would otherwise be expended searching for operating workstations throughout the facility. Administrators are better prepared for downtime incidents with the deployment of downtime keyboards.

KEY BENEFITS: Workflow continuity and efficiency

- Red finish identifies designated downtime workstations
- Assists clinicians in fast transition to downtime mode
- Promotes situational awareness during downtime events
- Helps prevent treatment delays
- Aids continuity of normal workflow
- Supports IT and hospital administrators
- Security options prevent unauthorized access to ePHI
- Optional LinkSmart® with San-a-Key® ensures continued keyboard sanitation during outages
- HIPAA-compliant
- Critical element of your downtime protocol
- Every day, easy-clean workhorse input device

